



## Service Agreement & Inspection Authorization

Template for client signature. Consider attorney review for your specific needs.

### Client & Property Information

Client Name

Phone

Email

Property Address

City/State/ZIP

### Service & Payment

Package / Scope

Price (USD)

Deposit (if any)

#### 1. Scope of Work

FalconSight will provide an unmanned aircraft (drone) and/or ground-based visual inspection focused on roof and exterior documentation. Deliverables may include a PDF report and a folder of high-resolution photos. This service is documentation only and is not a structural engineering assessment, code compliance inspection, or guarantee of condition.

#### 3. FAA / Airspace / Weather

Flights are conducted in accordance with FAA regulations. If airspace restrictions, temporary flight restrictions, weather, or safety concerns prevent flight, FalconSight will reschedule at the next available window. No guarantee is made that flight is possible at the requested time.

#### 5. Cancellation / Reschedule

Client may reschedule with at least 24 hours notice. Cancellations with less than 24 hours notice may incur a trip fee to cover time and travel. If FalconSight cancels due to weather or safety, no trip fee will be charged.

#### 7. Indemnification

Client agrees to indemnify and hold harmless FalconSight from claims arising from Client's breach of authorization or unsafe site conditions not caused by FalconSight.

#### 9. Governing Law

This agreement is governed by the laws of the State of Oklahoma. Venue for disputes will be in Oklahoma County, Oklahoma, unless otherwise required by law.

#### 2. Client Authorization & Access

Client represents they are the owner or authorized agent and grants FalconSight permission to access the property for inspection and to capture photos/video of the roof and exterior. Client will provide reasonable access information (gate codes, pets, restricted areas) and understands FalconSight may reschedule for safety or legal compliance.

#### 4. Fees & Payment

Unless otherwise agreed in writing, payment is due upon delivery of deliverables. Late payments may be subject to a late fee of 5% per month (or the maximum allowed by law, whichever is lower). Client is responsible for reasonable collection costs if payment is not made on time.

#### 6. Limitation of Liability

To the maximum extent permitted by law, FalconSight's total liability arising from this service is limited to the amount paid by Client for the service. FalconSight is not liable for indirect, incidental, special, or consequential damages.

#### 8. Photo Use (Marketing)

FalconSight may use non-identifying property photos for portfolio/marketing purposes unless Client opts out below.



## Service Agreement & Inspection Authorization (continued)

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### Marketing Opt-Out

Check this box if you do NOT want your photos used in marketing/portfolio (non-identifying).

Opt out of marketing use

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### Signatures

Type your name and date. Use your e-sign tool if required for your workflow.

Client Name (typed)

Date

FalconSight Representative

Date

### Questions?

Call/Text 405-437-4720 • angel@falconsightclaims.com • falconsightclaims.com